

AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1 1. (Previously presented) A method to facilitate remote access by a user to
2 a virtual desktop on a server through a web browser, comprising:
3 downloading a terminal services control to the web browser;
4 receiving a logon window from the server;
5 logging on to the server through the logon window; and
6 accessing the virtual desktop on the server through the web browser;
7 wherein the server is a first virtual server of a plurality of virtual servers
8 hosted on a common server platform;
9 wherein the common server platform contains a security feature that
10 prevents unauthorized access of the server by a second virtual server of the
11 plurality of virtual servers.

1 2. (Original) The method of claim 1, further comprising selecting the
2 server using the terminal services control.

1 3-4 (Canceled).

1 5. (Original) The method of claim 1, further comprising:
2 choosing a snap-in to provide a capability to the user from the virtual
3 desktop; and
4 controlling the capability of the user with the snap-in.

1 6. (Original) The method of claim 5, wherein the capability includes, but is
2 not limited to, one of, file management, folder management, database access using
3 structured query language, electronic mail, and an Internet information server
4 based system-level manipulation utility.

1 7. (Original) The method of claim 5, wherein the capability includes
2 technical support and system administration available to a provider of the server.

1 8. (Original) The method of claim 1, further comprising using a wireless
2 application protocol device to access the virtual desktop.

1 9. (Previously presented) A computer-readable storage medium storing
2 instructions that when executed by a computer cause the computer to perform a
3 method to facilitate remote access by a user to a virtual desktop on a server
4 through a web browser, the method comprising:
5 downloading a terminal services control to the web browser;
6 receiving a logon window from the server;
7 logging on to the server through the logon window; and
8 accessing the virtual desktop on the server through the web browser;
9 wherein the server is a first virtual server of a plurality of virtual servers
10 hosted on a common server platform;
11 wherein the common server platform contains a security feature that
12 prevents unauthorized access of the server by a second virtual server of the
13 plurality of virtual servers.

1 10. (Original) The computer-readable storage medium of claim 9, the
2 method further comprising selecting the server using the terminal services control.

1 11-12 (Canceled).

1 13. (Original) The computer-readable storage medium of claim 9, the
2 method further comprising:

3 choosing a snap-in to provide a capability to the user from the virtual
4 desktop; and

5 controlling the capability of the user with the snap-in.

1 14. (Original) The computer-readable storage medium of claim 13,
2 wherein the capability includes, but is not limited to, one of, file management,
3 folder management, database access using structured query language, electronic
4 mail, and an Internet information server based system-level manipulation utility.

1 15. (Original) The computer-readable storage medium of claim 13,
2 wherein the capability includes technical support and system administration
3 available to a provider of the server.

1 16. (Original) The computer-readable storage medium of claim 9, the
2 method further comprising using a wireless application protocol device to access
3 the virtual desktop.

1 17. (Previously presented) An apparatus that facilitates remote access by a
2 user to a virtual desktop on a server through a web browser, comprising:

3 a downloading mechanism that is configured to download a terminal
4 services control to the web browser;

5 a receiving mechanism that is configured to receive a logon window from
6 the server;

7 a log on mechanism that is configured to log on to the server through the
8 logon window; and
9 an accessing mechanism that is configured to access the virtual desktop on
10 the server through the web browser;
11 wherein the server is a first virtual server of a plurality of virtual servers
12 hosted on a common server platform;
13 wherein the common server platform contains a security feature that
14 prevents unauthorized access of the server by a second virtual server of the
15 plurality of virtual servers.

1 18. (Original) The apparatus of claim 17, further comprising a selecting
2 mechanism that is configured to allow the user to select the server using the
3 terminal services control.

1 19-20 (Canceled).

1 21. (Original) The apparatus of claim 17, further comprising:
2 a choosing mechanism that is configured to choose a snap-in to provide a
3 capability to the user from the virtual desktop; and
4 a controlling mechanism that is configured to control the capability of the
5 user with the snap-in.

1 22. (Original) The apparatus of claim 21, wherein the capability includes,
2 but is not limited to, one of, file management, folder management, database access
3 using structured query language, electronic mail, and an Internet information
4 server based system-level manipulation utility.

1 23. (Original) The apparatus of claim 21, wherein the capability includes
2 technical support and system administration available to a provider of the server.

1 24. (Original) The apparatus of claim 17, further comprising a using
2 mechanism that is configured to use a wireless application protocol device to
3 access the virtual desktop.